

Your Plug & Play Platform for **Online Selling Success**

TCS brings speed, reach and power along with customized suite of E-commerce solutions to help you grow your online business.



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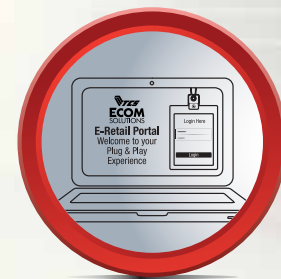
Our Platform

TCS Ecom Solutions is a product catering to the needs of all aspirational E-Retailers who want quick flow of goods to their customers. From simple shipment preparation to seamless last mile deliveries, TCS Ecom Solutions offers a complete range of services including updated shipment tracking, timely Email and SMS alerts, easy transfer of funds and convenient return solutions to bolster and support your online business. TCS Ecom Solutions provides unparalleled ease and convenience to its customers, with its value-added services namely “My Return”, “My Collect” and “My Drop”. This will provide a scalable model for customers to expand their businesses.

Our Services

E-Retail Portal:

A powerful yet easy tool for shipment preparation, booking and tracking, E-Retail Portal helps you accomplish more in fewer steps. This web-based management system is a complete shipping management solution that eliminates the need of any paperwork, reduces unnecessary steps and diminishes costly handwritten errors. All E-Retailers can view and print updated summary reports of their cash collected and fetch billing details on one click.



Pick-up from Premises:



Once you prepare your shipments on our E-Retail Portal, TCS takes care of the rest. Our agile couriers arrive at your facility, verify booking and take custody of shipments to be delivered nationwide. If your shipment volume and order frequency is high, TCS Ecom Solutions offers you second pick-up service to ensure you reach your customers timely to enhance their customer experience.

Multiple Delivery Options:

TCS Ecom Solutions offers same day (within city), express, 2nd day, overland and international services in all areas of Pakistan. Using our core-competency of last-mile logistics and a dense network across country, we reach your consignees overnight or in a few days, depending on shipping methods chosen.



Tracking:

All our E-Retail customers can fetch an updated status to all of their shipments through the E-Retail Portal and website. Our customers can monitor all shipments in transit and advise over particular shipments. In fact, via API Integration our customers can share tracking with their consignees to keep them in loop over their orders.



Email & SMS Notifications:



Our E-Retail customers get auto-generated Email notifications at the time of shipment booking, delivery and returns. Likewise, consignees receive immediate SMS notifications when their shipments are booked at your premises and subsequently before delivery.

Speedy Cash Transfer (Monthly, Weekly and 48 Hours):

Our speedy cash transfer mechanism allows our E-Retailers to manage their cash flows conveniently. TCS Ecom Solutions guarantees speedy transfer of funds via IBFT with complete summary and billing reports available on portal.



Customized Delivery as per Payment Option:



We will have a delivery method customized according to whether online shoppers have chosen cash-on-delivery or prepaid methods with which to pay for their purchase.

Warehousing and Fulfillment Centre

Through our expertise in warehousing and fulfillment centre services, we ensure our customers can transfer their inventory management risks, improve working capital, increase order processing efficiency and thereby focus on sales to both grow their business and enhance customer experience.



Shipper and Consignee Support:

E-Retailers can coordinate with our operational teams in order to have visibility into their parcel movements, whereas online shoppers can coordinate with our Customer Service teams about the same.



Value-Added Services



My Return:

Enables our customers to receive the post-delivery returns without having any charges imposed on consignees. This service helps our consignees gain trust and confidence in online shopping.



My Collect:

Enables consignees to collect their shipments at a time of their convenience from the nearest Express Centre. With this service, consignees do not need to wait at their address for delivery of their shipments.



My Drop:

Enables our customers to drop their shipments booked through the portal, at their nearest Express Centres for delivery to consignees. This service provides scalability and convenience to our customers, especially small businesses.



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